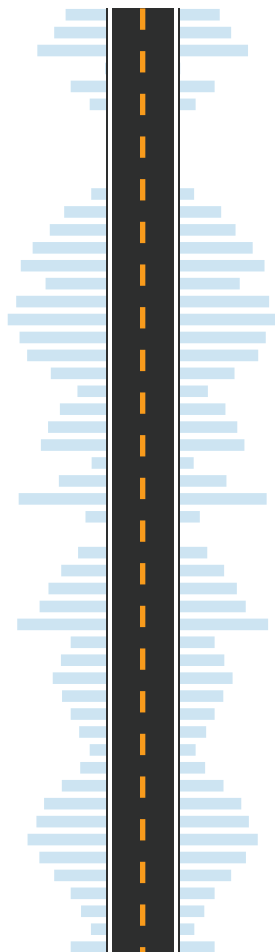


Biometric Voice Verification

An individual's voice is unique to him or her, just like a fingerprint or iris. With DND's Biometric Voice Verification feature validating an individual's identity is simple, safe and secure. Biometric Voice Verification may be used to verify caregivers' time and attendance, proof of patients' presence during visits, and patients can sign-off on visits using their voice.

The road to Biometric Voice Verification starts here.



Caregiver Voice Verification

Biometric Voice Verification ensures the right caregiver is with the right patient at the right time performing the assigned services. Your agency decides when to require voice verification - at the start of a visit, when the caregiver is clocking out, or at random intervals. The verification process requires less than five seconds of speech.

Patient Proof of Presence

Similar to the voice verification process for a caregiver, Biometric Voice Verification may also be used to verify a patient is present when a caregiver starts or ends a visit. When prompted by DND's telephony service the caregiver hands the phone to the patient. The patient will then be prompted to verify their identity with less than five seconds of speech.

Patient Voice Signature

Paper-based signatures are susceptible to forgery. The Biometric Voice e-Signature feature provides a "speak on the dotted line" capability, thus minimizing the risk of fraudulent activities and ensuring the patient verifies the caregiver has completed all assigned services.

 **Contact us to learn more!** 

866-669-7066

www.dndmcs.com